$\label{eq:manual-4} \mbox{Norms set for the discharge of Function}$ 

| S.No | Activity                     | Time Frame/Norms     | Remarks  |
|------|------------------------------|----------------------|--|
| 1.   | Diary of letter              | 3 Minutes per letter | Same day                                       |
| 2.   | Dispatch of letter           | 5 Minutes per letter | Register Dak including entry in messenger book |
| 3.   | Put up in the concerned File | 1-2 days             |  |
| 4.   | Action Taken                 | One week             |  |

• Various applications/appeal received is examine by the concerned in accordance with the provision DCS Act 2003 & Rules 2007.